

Financial Dispute Resolution Scheme

Administered by the Financial Dispute Resolution Centre

(Filed pursuant to Paragraph 19.8.3 /19.10.4 of the *Terms of Reference*
of Financial Dispute Resolution Scheme)

Mediation Certificate

| |
|--------------------------------|
| Our Ref: _____ |
| Date Received: _____ |
| (For FDRC's Official Use Only) |

Please put a "√" in where appropriate.

This is to certify that the Mediation took place between (Eligible Claimant)
_____ and (Financial Institution)
_____ on _____

| Date | From (Time) | To (Time) |
|------|-------------|-----------|
| | | |
| | | |
| | | |

has been:-

- concluded with the following outcome:
 - Full and final settlement reached, settlement agreement duly signed.
 - Partial settlement reached, partial settlement agreement duly signed.
 - No settlement reached.

- terminated:
 - by the Eligible Claimant.
 - by the Mediator, pursuant to paragraph 5(b) of the Ethics Code for FDRC Mediators.
 - by the Mediator, pursuant to paragraph 5(c) of the Ethics Code for FDRC Mediators.
 - by the Mediator, pursuant to paragraph 5(d) of the Ethics Code for FDRC Mediators.
 - by the Mediator, pursuant to paragraph 5(e) of the Ethics Code for FDRC Mediators.

Signature: _____ Date: _____

Name of Mediator (in print): _____